

## Welcome to Fathom's newsletter— Christmas

The year has ended on a high note, with three more companies certified including our first medical recruiter, and the release of the first module in the online training on the topic of Document Control.

Fathom wishes all our clients and contacts the very best for a safe and happy Christmas.

Our office will be closed over the Christmas and New Year period (details below). We look forward to catching up with you in the new year.



Something to laugh at...

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### Manpower NZ, Medic Oncall and Heartbeat Nursing

Two new healthcare recruiters have been awarded the RCSA's Service Delivery Standard. [Medic Oncall](#), based in Frankston just out of Melbourne, is the first medical recruitment agency to achieve certification in the standard. [Heartbeat Nursing Agency](#), based in Parramatta, are now the third nursing agency in a growing list of nursing recruitment agencies to become certified.



[Manpower](#) was the first global company to take on the RCSA SDS on a national basis, and they have now successfully extended their certification "across the ditch" to include Manpower branches in New Zealand.

Congratulations to all these agencies for successfully undertaking what is a significant challenge, and demonstrating they meet the benchmark for best practice in service delivery in the recruitment industry.

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"Life is not measured by the number of breathes we take, but by the number of moments that take our breath away." — Anonymous

"Interestingly, according to modern astronomers, space is finite. This is a very comforting thought-- particularly for people who can never remember where they have left things." - Woody Allen

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### Document Control Training Module

We are delighted to announce the release of the first module in a series designed to help your improve your management practices. Effective document control is an important part of maintaining a reliable business management system.

Over the next few months further modules will be release on Internal Compliance Management and Complaints Management, with more modules planned for later in 2008. These modules are designed to be informative, easy and interesting to use, and can be accessed online at a time of your own convenience.

[Click here](#) to find out more about the Document Control module.



#### To find out more....

Click [here](#) for Fathom's website

Go to the Service Delivery Standard pages on the RCSA website [here](#).

To request a copy of the RCSA SDS standard [click here](#).

Click on [this link](#) for information on the standard, the certification process and an application form.



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## Healthcare Recruitment Agencies ([AANRA](#) and [AAMRA](#) Members)

We have received a lot of enquiries from medical and nursing recruiters about the RCSA SD Standard. If you intend to seek certification during 2008 please indicate your interest by [clicking here](#), and we will contact you early in 2008 to discuss how to proceed.

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### **Christmas Break**

The Fathom office will be closed from the afternoon of Friday 20th December 2007 and will reopen Monday 7th January 2008. If you anticipate that you will be working through the Christmas break and might need to contact us please email us by [clicking here](#) and we can advise you our contact details over that period.

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